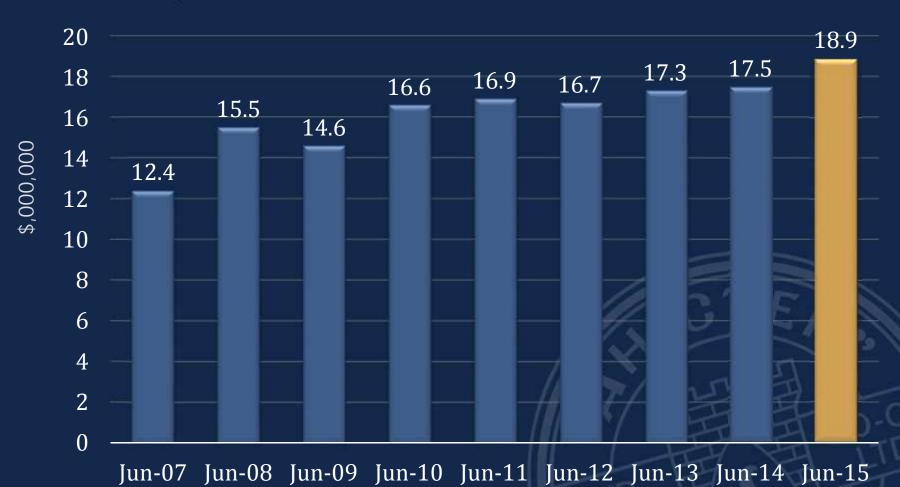
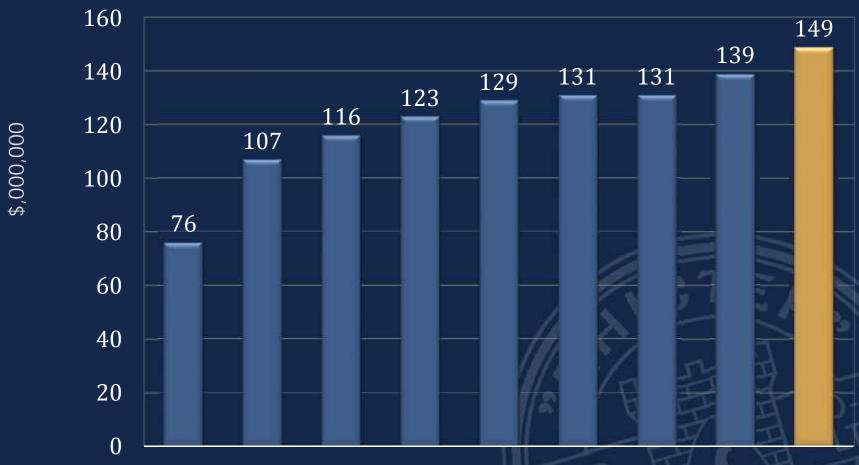


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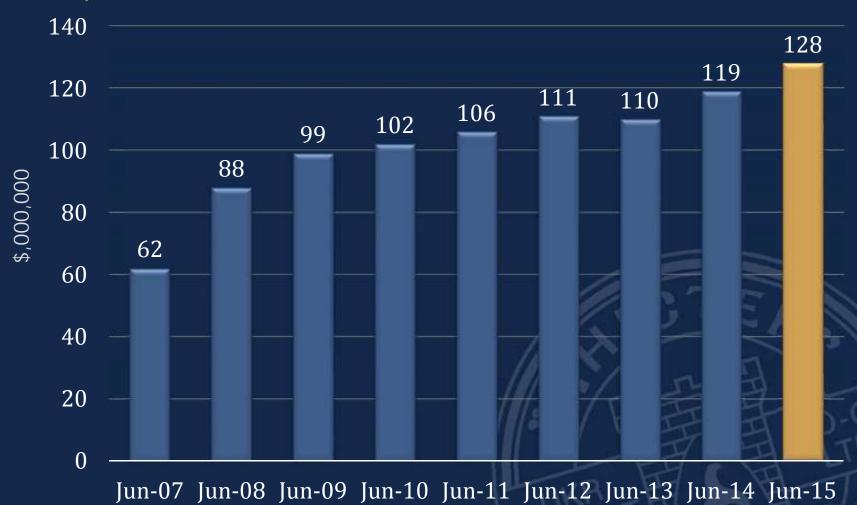
Jun-07 Jun-08 Jun-09 Jun-10 Jun-11 Jun-12 Jun-13 Jun-14 Jun-15





Jun-07 Jun-08 Jun-09 Jun-10 Jun-11 Jun-12 Jun-13 Jun-14 Jun-15

## Deposits

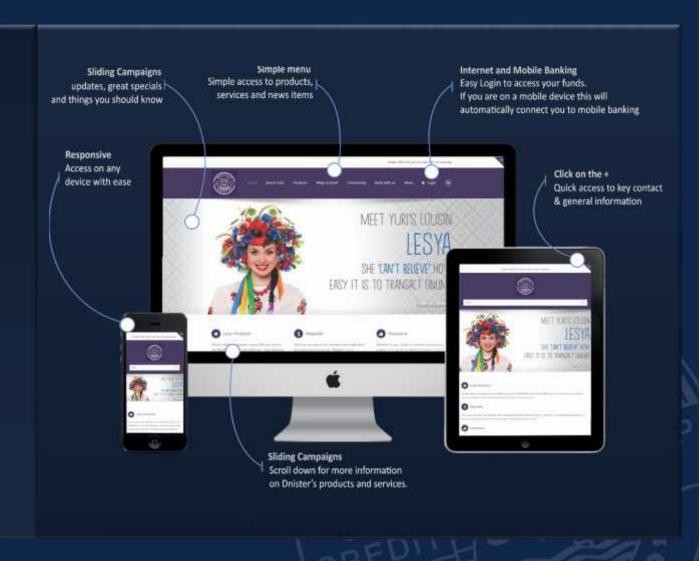


### Spierements

#### **KEY STRATEGIC PROJECTS**

New website and mobile banking solution – access 24/7, responsive design, easy navigation, interactive features.

24/7,



### Shievements

### **KEY STRATEGIC PROJECTS**

Branch branding – provides a uniform look throughout branches and key information on the external entrance of each building.



Adelaide Branch





Geelong Branch

### / diesements

### KEY STRATEGIC PROJECTS

eStatements – online statements via internet banking, launched July 2015



eStatements – online statements internet banking

### / dievements

### **KEY STRATEGIC PROJECTS**

New insurance partner QBE – improved value for members and the Co-operative.

QBE -



### / diesements

### **KEY STRATEGIC PROJECTS**

- Business process improvements.
  - New financial modelling and reporting software.
  - Process Improvement Team
- New Bond investments.
- Staff development program.



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# In the pipeline

#### **KEY STRATEGIC PROJECTS**

Visa Debit Card – Launch expected by March 2016.

Visa Debit Card -

2016



# In the pipeline

#### KEY STRATEGIC PROJECTS

- Upgrade to Internet Banking (DV3) service.
- Participation in the New Payments Platform (NPP) for faster payments with more information.
- COBA Industry initiatives.



- Internet Banking (DV3).
- the New Payments Platform (NPP)
- COBA Industry initiatives.

## Duttook

#### MERGER OPPORTUNITY

Dnister Ukrainian Credit Co-operative Ltd (Dnister) and Latvian Australian Credit Co-operative Society Ltd (Latvian) have recently entered into a Memorandum of Understanding (MOU) to investigate the potential merger of the two organisations. Further communications will be issued to the Members of both organisations in due course as the matter progresses.



Thankyou

THANK YOU TO OUR MEMBERS