

Changes to Westpac services for Dnister Members fact sheet and frequently asked questions



Westpac has agreed to an extension for the presentation of cheques through to 31 May 2021, however we recommend using the new cheque books as soon as you receive them and destroying your old cheque book.

Dnister has been working hard with Indue over the past months, to provide an alternate solution for our members who still utilise Westpac cheque books and deposit books.

Below we provide some key information in relation to this change.

Westpac Cheques

1. Westpac BSB 034 832 cheques issued by Dnister Members will not be accepted after 31st May 2021. This includes any un-presented cheques issued prior to this date.
2. Any Westpac BSB 034 832 cheques that are presented after **31st May 2021** will be rejected by Westpac.
3. Members who wish to continue to utilise cheque book services will need to order a new cheque book with Dnister's BSB 704 235 and return or destroy your old Westpac Cheque Book as it will no longer be valid.
4. To order a new cheque book, please contact our member services team. Members who are actively using their cheque books (since January 2018) have already been contacted.
5. Any members who have issued a cheque since July 2019, will have a new book ordered for them free of charge and should receive their new books before mid-December.
7. Members can start to use their new cheque book as soon as they receive it.

Westpac Deposits

1. Westpac over the counter deposits to your Dnister Account utilising a Westpac deposit book will no longer be valid or accepted after **26th February 2021**.
2. Dnister has engaged the services of Bank@post to provide barcoded deposit books, so members can still deposit funds to their Dnister account at over 3,200 locations across Australia.
3. Members who wish to continue to utilise deposit book facilities will need to order a new Bank@post deposit book and return or destroy your old Westpac Deposit Book as it will no longer be valid.
5. Members can start to use their new barcoded Bank@post deposit book as soon as they receive it at any participating Australia Post outlet.



New Service with Bank@post

1. Dnister has extended its current Bank@post offering to now also include barcoded deposit books, replacing the Westpac Deposit books.
2. To deposit funds (cheques and cash) to your account at an Australia Post participating outlet you will need to utilise the new deposit slip containing a barcode. Present this to the Australia Post staff to commence your transaction.
3. Dnister will order deposit books for all members that actively have used their Westpac over the counter deposits (since July 2019) free of charge and should receive their new books mid- February 2021.
4. There are changes to the limits and processing times that Australia Post provides as its barcoded deposit service, they are summarised below:

Cash Deposits	Maximum value per transaction \$9,999.95
	Funds scheduled to be deposited next business day
Coin Deposits	Maximum value per transaction \$20.00
	Funds scheduled to be deposited next business day
Cheque Deposits	Maximum number of cheques per transaction 99
	Maximum value of cheques per transaction
	\$999,999.99
	Cheque clearance 7 business days
Cheque Encashment	Not available

5. Standard fees and charges apply and may vary from time to time. For updated and current details on transactional fees and charges, please refer to our Fees and Charges Schedule.

To find out more, contact our friendly
Member Services Team on 1800 353 041.